

Natural Gas Conversion FAQ's

1) Why change to natural gas from propane?

Natural gas is a more sustainable gas source than propane. It also burns cleaner and is safer.

2) How much will the conversion cost? What are the expected savings?

Customers will be responsible for their appliance conversion cost. This requires replacement of the gas orifice.

On average you will save approximately 30% on your natural gas bill over propane.

3) What if I want to stay on propane?

Contact the Utilities office to apply for a propane tank and account.

4) When will natural gas be coming to my area?

Please go to the City web page for more information on dates and locations. In addition, our technicians will provide a notice to your home with the date at least two weeks prior to the conversion.

5) What do I need to do to prepare for the conversion?

You will need to reach out to your preferred appliance technician to switch your appliances from propane to natural gas. Please keep in mind that technicians usually have a full schedule and may take some time to get out to you. The sooner you can schedule your appointment the better. However, DO NOT change your appliance orifices before the gas change. View your property on the map to see when the gas change is scheduled.